

Claims

Workers' Compensation Specialists

We encourage you to visit and explore our web site on a frequent basis.

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To obtain answers to questions about GUARD, call our Customer Service Department toll free at (800)673-2465 or send an e-mail message to csr@guard.com.

24-Hour, Toll-Free Claims Reporting

For each of our policyholders, we make toll-free claims reporting available **24 hours a day, seven days a week**. By dialing **1-888-NEW-CLMS**, our claimants enable us to process cases immediately, facilitating timely, appropriate medical treatment for the injured party under the coordination of our affiliate GUARDCo, Inc. The benefits of this "hotline" include: (1) reduced paperwork because we complete the required forms for the policyholder (where state regulations permit); (2) less time away from work for the injured employee because we establish light- and modified-duty assignments when available; and (3) potential insurance savings because of improved claims experience. We encourage contact via this number as soon as a new claim occurs; only the administration of emergency medical care should come first!

Suggested Related Topics:

- [Overview](#)
- [More Complicated Cases: Litigation, Subrogation, and Final Settlements](#)
- [Claims Teams](#)
- [Impact of Fraud](#)



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Workers
Daily

Information from our web site at www.guard.com is current as of June, 2003.